A digital subscriber line self-installation comprising: a digital subscriber lime modem;

at least one digital sybscriber line filter;

a computer-readable medium whose contents comprise computer-readable connection software code; and

an instruction manual which describes a unified installation process for the digital subscriber line modem, the at least one digital subscriber line filter, and the computer-readable connection software code, wherein the unified installation process requires at most one operating system selection step by a user.

15

10

2. The kit  $\oint \mathbf{k} \, k$  laim 1 wherein the unified installation process described within the instruction manual requires no operating system selection step by the user.

20

The kit/of claim 1 further comprising a container which dontains the digital subscriber line modem, the at least one digital subscriber line filter and the computer-readable medium.

- The kit of claim 3 wherein the container 4. contains the instruction manual.
- The kit of claim 1 wherein the instruction 5. manual provides a point of contact telephone number 30 associated with the digital subscriber line modem.

6. The kit of claim 1 wherein the instruction manual provides a point of contact telephone number associated with the at least one digital subscriber line filter.

7. The kit of claim 1 wherein the instruction manual provides a point of contact telephone number associated with the computer-readable connection software code.

A digital subscriber line self-installation kit comprising:

/ a network card;

a digital subscriber line modem;

at least one digital subscriber line filter;

a computer-readable medium whose contents comprise computer-readable connection software code; and

an instruction manual which describes a unified installation process for the network card, the digital subscriber line modem, the at least one digital subscriber line filter, and the computer-readable connection software code, wherein the unified installation process requires at most one operating system selection step by a user.

9. The kit of claim 8 wherein the unified installation process described within the instruction manual requires no operating system selection step by the user.

10

20

30

- 11. The kit of claim 10 wherein the container contains the instruction manual.
- 10 12. The kit of claim 8 wherein the instruction manual provides a point of contact telephone number associated with the network card.
  - 13. The kit of claim 8 wherein the instruction manual provides a point of contact telephone number associated with the digital subscriber line modem.
  - 14. The kit of claim 8 wherein the instruction manual provides a point of contact telephone number associated with the at least one digital subscriber line filter.
- 15. The kit of claim 8 wherein the instruction manual provides a point of contact telephone number associated with the computer-readable connection software code.
  - 16. A digital subscriber line self-installation kit comprising:
- a network card; a digital subscriber line modem;

The first given are in No. 19 No. 18 No. 18

5

15

at least one digital subscriber line filter; at least one c $\phi$ mputer-readable medium whose contents comprise domputer-readable connection software code and computer- $\dot{r}$ eadable internet service provider specific software code; and

an instruction manual which describes a unified installation prodess for the network card, the digital subscriber line modem, the at least one digital subscriber line filter, the computer-readable connection soft ware code and the computer-readable internet service provider specific software code, wherein the un $\ddagger$ fied installation process requires at most one operating system selection step by a user.

17. The Kit of claim 16 wherein the unified installation process described within the instruction manual requires no operating system selection step by the user.

The kit  $\sqrt{f}$  claim 17 further comprising a container which contains the network card, the digital subscriber line/modem, the at least one digital subscriber lime filter and the at least one computerreadable medium.

The kit of claim 18 wherein the container contains the instruction manual.

The wit of claim 8 wherein the instruction 30) manual provides a point of contact telephone number associated with the computer-readable internet service

15

provider specific software code.

THE STATE AND ALL THE STATE OF THE STATE OF